

KNOWLEDGE NETWORK

Datastream Desktop - Getting Started

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THOMSON REUTERS

Introduction

- The Datastream interface (Advance) offers easy-to-use, pre-formatted charts and tabular reports with flexible charting, to enable you to uncover new insights. The Advance for office (AFO) add-ins enable you to build complex models and reports without using the Advance desktop interface. Data and charts can be linked in Excel, PowerPoint and Word to enable you to create spreadsheets, presentations and documents which using a wealth of different datasets, and these can be refreshed at the click of a button, without the need to repeat the steps to keep them up to date.
- Datastream is the most comprehensive economic and financial time series database. With access to an unrivalled set of historical financial content, you can investigate the correlations and relationships between global economic indicators and various asset classes.
- The Datastream Desktop makes data work for you. By combining deep, reliable and trusted content with powerful analytical tools, you can make better decisions, faster.

Agenda

- Overview
- Screen Design
- Finding Codes
- Creating Requests
- Finding Economics by Interactive Charting
- Self Help and Support

Data Coverage

- Datastream's global databases hold time series information for over 3.5 million financial instruments, securities and indicators for over 175 countries and 60 markets worldwide, with up to 60 years of historical depth for some series, and over 10,000 datatypes, totalling over 140 million time series.
- Data is available across the spectrum of asset classes, from economics, interest rates and forex through to equities and fixed income (including equity indices, bond indices and unit trusts) to commodities and derivatives.
- Data is sourced directly from exchanges and leading international and local suppliers including IMF, OECD, Consensus Economics, S&P, MSCI, FTSE, DJ STOXX, WM Reuters, Tullet Prebon and LME.

Some of the Data need to pay additional subscribe fee – I/B/E/S consensus estimates, Worldscope and MSCI.

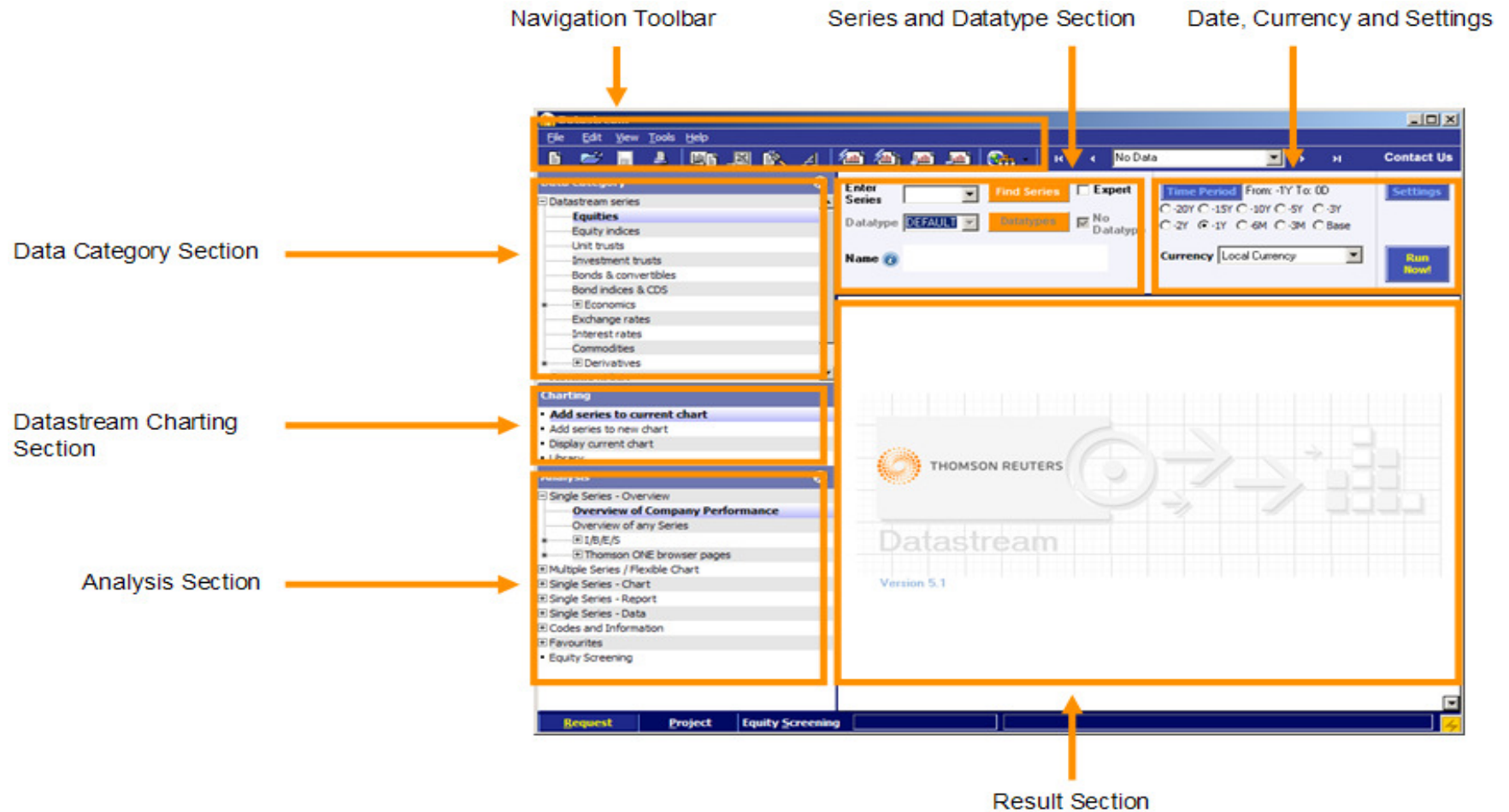
Data Coverage details can be found on Datastream Extranet

<http://extranet.datastream.com>

Datastream Components

- Datastream Desktop
- Datastream Navigator
- Datastream Charting
- Datastream AFO

Screen Design



The Navigator Toolbar

1. Create a new project

2. Open an existing project

3. Save changes to the current project

4. Print the current project

5. Export charts and data

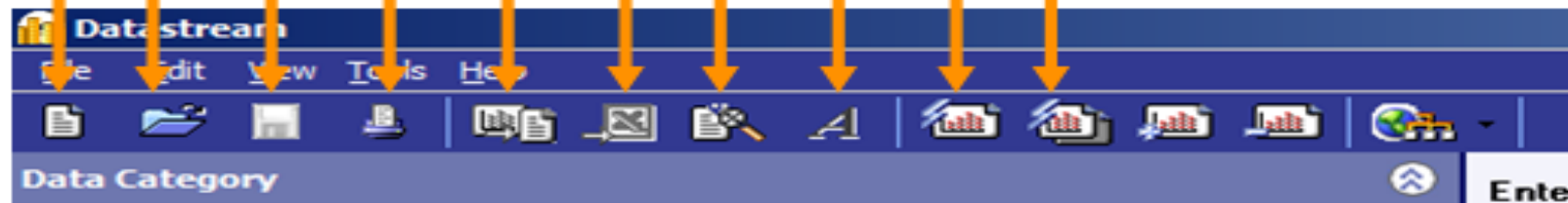
6. Transfer to Excel

7. Create lists

8. Display the annotation toolbar

9. Update the current request

10. Update the current project



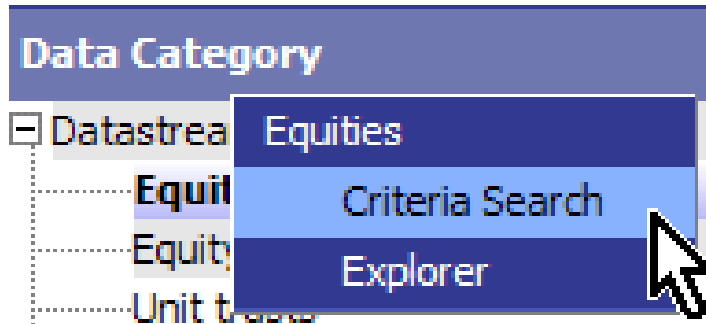
The Analysis Section

Analysis

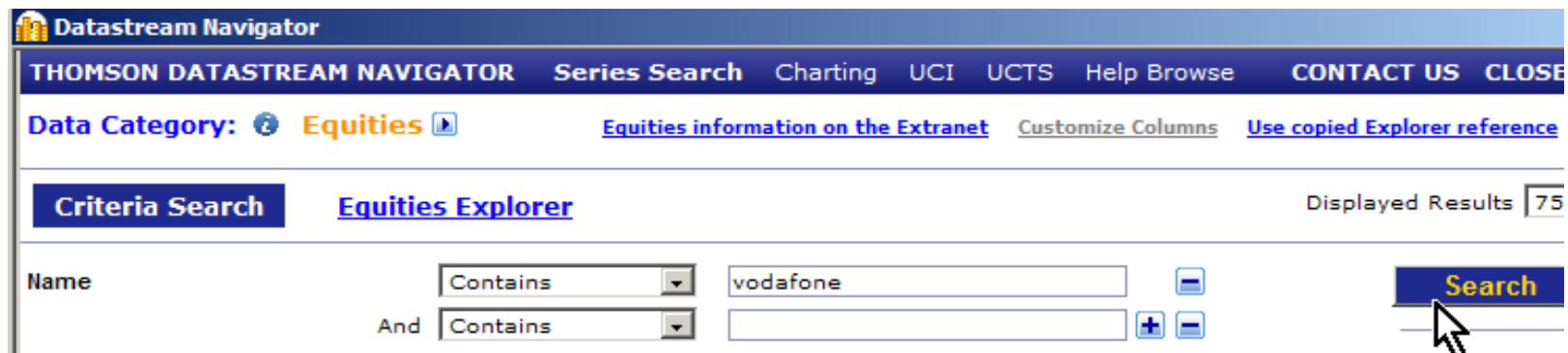
- + Single Series - Overview
- + Multiple Series / Flexible Chart
- + Single Series - Chart
- + Single Series - Report
- + Single Series - Data
- + Codes and Information
- + Favourites
 - Equity Screening

The Analysis Section allows you to select the type of chart, report or data which you want to create.

Finding Codes



Step 1:
To find an Equity Code hover over the Data Category “Equities”.
A menu will be opened.



Step 2:
Click “**Criteria Search**”
Datastream Navigator will be appeared in a separate window

Finding Codes

Enter Series Find Series Expert

Datatype DEFAULT Datatypes No Datatype

Name

Step 3:
Click “Find Series” and
“Datatypes” to find both
of codes.

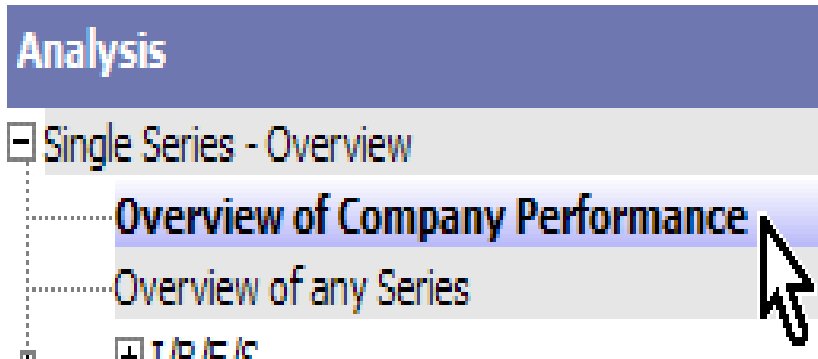
Enter Series VOD Find Series Expert Time Per

Datatype DEFAULT Datatypes No
Select this option to enable Expert Entry of series

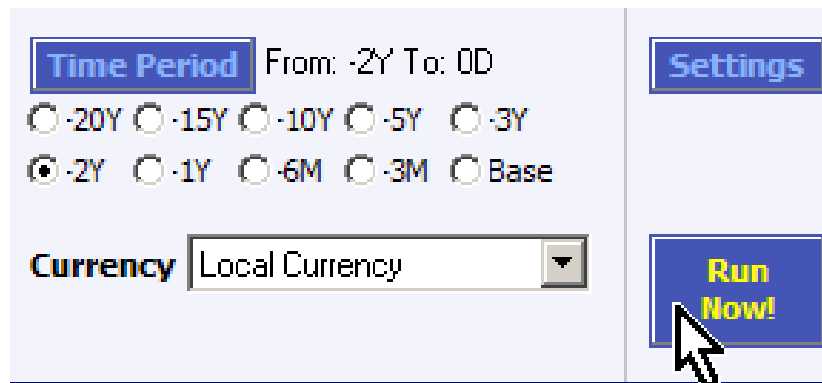
Name Currency

Step 4:
If you already know the
mnemonic code, you
can skip the above
module “Find Series”
and use “Expert Entry”
directly

Creating Requests



Once you have found the required code you can use it in all the available Analysis tools.



Select a Time Period or use Settings to change Data Interval and Currency base on your preference.

The Result for the Request

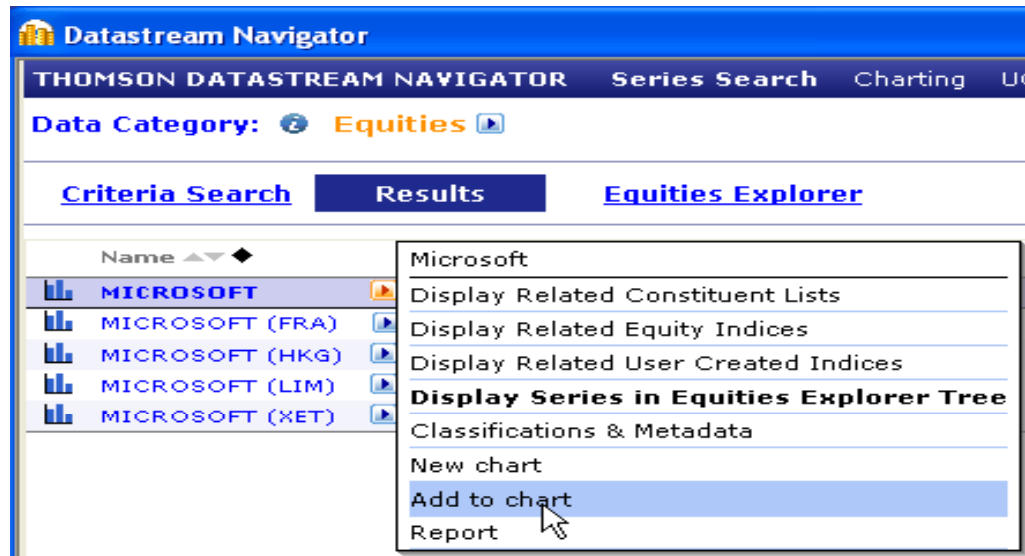
DATASTREAM EQUITIES				VODAFONE GROUP				29/07/10 13.15			
Mnemonic - VOD Local Code - B16GWD5				Geography Code - UK Exchange - London				Industry Group - TELMB Sector - TELMB			
Current Price		148.25		28/07/10		Fin.Yr		LocStd		I/B/E/S	
12 Mth Range		High		152.85		03/10		03/10		03/11	
		Low		119.05						03/12	
										EPS	
										12.6	
										16.2	
										15.7	
										15.9	
										PE	
										11.8	
										9.2	
										9.5	
										9.3	
										PE Rel.	
										57.0%	
										P/Cash	
										7.97	
										(=%=Rel to FTALLSH)	
Price Change		1mth		3mth		12mth		Dividend Rate (P)		8.33	
(£)		4.2%		2.6%		24.5%		Dividend Yield		5.62	
(E)		0.7%		6.3%		27.5%		Dividend Cover		1.9	
Relative to FTALLSH								Div Last Fin Year		6.36	
		-4.2%		7.3%		4.4%		Last Div Paid		INT (P)	
								Pay Date		05/02/10	
								XD Date		18/11/09	
										2.66	
										Tax-N	
Market Value (£)				78191.56M							
Adjusted to (E)				93414.63M							
<p>Price and Index (rebased)</p> <p>Legend: — VODAFONE GROUP — FTSE ALL SHARE (PI)</p>											
										(£)	
										3/08	
										3/09	
										3/10	
										Total sales	
										35478M	
										41017M	
										44472M	
										Pre-Tax Prof.	
										6167M	
										151M	
										3932M	
										Publ. EPS	
										12.56	
										5.84	
										12.58	
										Cash EPS	
										19.45	
										22.35	
										18.59	
										Mkt to Bk Val	
										1.03	
										0.75	
										0.89	
										ROE (%)	
										9.18	
										3.75	
										9.79	
										No. Shares in Issue	
										52743070(000s)	
										Volume	
										76835.8(000s)	
										Percentage of free float	
										100%	
										Volatility	
										3	
										Beta	
										0.680	
										Correlation	
										0.508	
										Next Decl.	
										NOV.10	

Source: Thomson Reuters Datastream

Finding Economics in Interactive Charting

- Datastream Interactive Charting is an intuitive web-based tool, designed around your workflow with key analytical tools just a mouse click away and shortcuts for expert users.
- Datastream Charting allows you to:
 - Access key economic indicators and preview datasets with a few mouse clicks
 - Easily create charts for any financial instrument or indicator
 - Manage charts, styles, and templates through the library
 - Modify charts with customized expressions and multiple options
 - Insert refreshable charts in Microsoft Office documents

Access Interactive Charting



When you are looking for codes in Datastream Navigator, hover over the Fly-out next to the entity name and select **New chart** or **Add to chart** to see the series in Datastream Charting

Charting

- Add series to current chart
- Add series to new chart
- Display current chart
- **Library**

In Datastream Desktop, click on any item of the Charting menu and it will navigate you to Datastream Charting










Key Economic Indicators

The screenshot shows the Thomson Reuters Key Economic Indicators interface. The left sidebar contains a tree view of indicators, with 'Preview' callout pointing to a specific indicator. The main table displays a list of indicators with columns for DS Mnemonic, Latest Date, Y/Y %, Previous Date, and Units. A 'Select country or category type' callout points to the dropdown menu at the top. A 'Collapse or expand classification group' callout points to a group of indicators in the sidebar. An 'Export series data to Excel' callout points to an icon in the top right corner.

DS Mnemonic	Latest Date	Y/Y %	Previous Date	Units
USCYLEAD	109.8 Jun 10	8.39	110 May 10	Index
	7783.7 Jun 10	0.55		
	50.4 Jul 10	6.33		
	69.6 Aug 10	5.94		
	13 Aug 10	-27.78		
USCNEBUSQ	55.5 Jul 10	13.03	56.2 Jun 10	Index
USISMMIR	54.3 Jul 10	16.27	53.8 Jun 10	Index
USPMCHBB	62.3 Jul 10	46.17	59.1 Jun 10	Index
USFRPIM	5.1 Jul 10	-157.30	8 Jun 10	Index
USFRMEMQ	7.1 Aug 10	-30.05	5.08 Jul 10	Index
USTIMECO.R	43.6 Aug 10	-13.32	44.7 Jul 10	Index - Diffusion
USIPTOT.G	93.4009 Jul 10	7.74	92.4881 Jun 10	Index
USHOUSATE	565 Jul 10	-3.75	583 Jun 10	Actual Thousands
USGDP...B	14597.7 Q2 10	4.01	14446.4 Q1 10	U.S. Dollar Billions
USGDP...D	13216.5 Q2 10	3.17	13138.8 Q1 10	U.S. Dollar Billions
USCNER.B	10273.6 Q2 10	3.56	10230.8 Q1 10	U.S. Dollar Billions
USCNER.D	9262.7 Q2 10	1.60	9225.4 Q1 10	U.S. Dollar Billions
USCNGOV.B	2993.5 Q2 10	2.54	2955.7 Q1 10	U.S. Dollar Billions
USCNGOV.D	2567.5 Q2 10	0.71	2540.2 Q1 10	U.S. Dollar Billions
USGPE...B	1762.8 Q2 10	3.10	1689.8 Q1 10	U.S. Dollar Billions


Creating Charts


Use Selections  or National Accounts - GDP by Expenditure

	DS Mnemonic	Latest Date	Y/Y %
 <input type="checkbox"/> Argentina - GDP (A)	AGGDP...D	406399 Q1 10	6.25
 <input type="checkbox"/> Armenia - GDP AT	AMGDP...A	555520.1 Q1 10	13.66
 <input type="checkbox"/> Australia - GDP (CVM) 	AUGDP...D	306994 Q1 10	2.71
 <input type="checkbox"/> Austria - GDP 	OEGDP...D	64217.5 Q1 10	0.36

You can create charts easily by using the menu in the Key Indicators page

Series

Line 1 

[Type expression or hover over arrow] 

[Add another line](#)

- Find New Series...
- Enter New Series...
- Find Stored Expression...

Alternatively, on the Chart page you can:

- use expert entry: type an identifier into a series field.
- find a new series using the Fly-out next to each line and select **Find New Series** to open Navigator.


Overview of the Chart Page

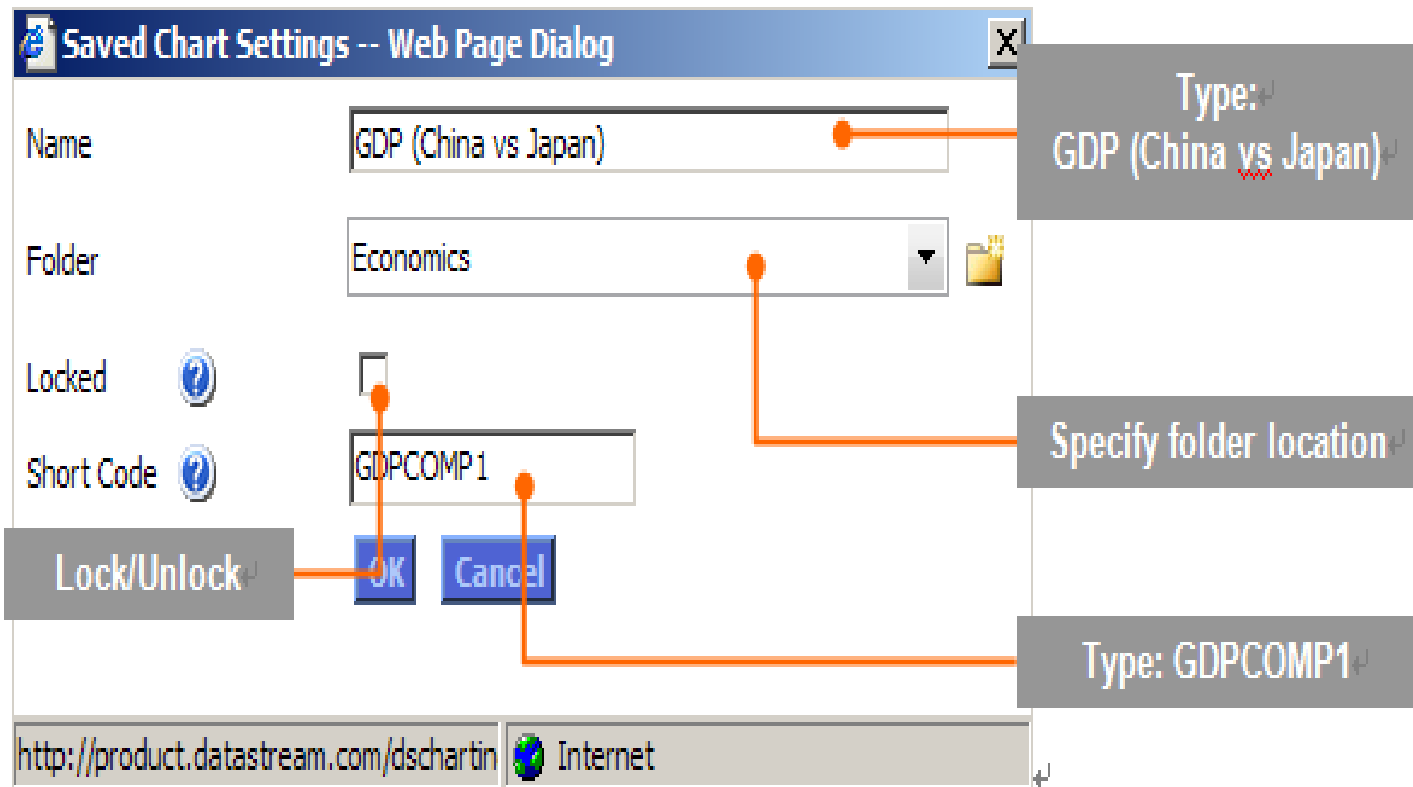
The screenshot shows a web-based charting application with several key components:

- Toolbar:** Located at the top, it contains icons for saving, printing, and other chart management functions.
- Series and Dates Panel:** On the left, it lists data series such as 'GDP (DS CALCULATED) : China', 'GDP (AR) : Japan', and 'GDP (AR) : United States'. It also includes options for 'Date Range', 'Start', and 'End'.
- Chart Area:** The central part of the interface displays a line chart showing GDP trends over time. A callout box points to the chart area with the text 'Select to view Data or Chart'.
- Data Button:** A button labeled 'Data' is located in the top right corner of the chart area, with a callout box stating 'Click on the Data button to view the chart's underlying figures'.
- Data Table:** At the bottom, a table displays the underlying data for the selected series.

Date	GDP (DS CALCULATED) : China	GDP (AR) : Japan	GDP (AR) : United States
8/14/1992	7119.4	468235	8329.4
11/13/1992	8472	465250	8417

Saving and Managing Charts

Click the Save As button  and the following dialog appears:



The screenshot shows a dialog box titled "Saved Chart Settings -- Web Page Dialog" with the following fields and callouts:

- Name:** GDP (China vs Japan) → Callout: Type: GDP (China vs Japan)
- Folder:** Economics → Callout: Specify folder location
- Locked:** → Callout: Lock/Unlock
- Short Code:** GDPCOMP1 → Callout: Type: GDPCOMP1

Buttons: OK, Cancel

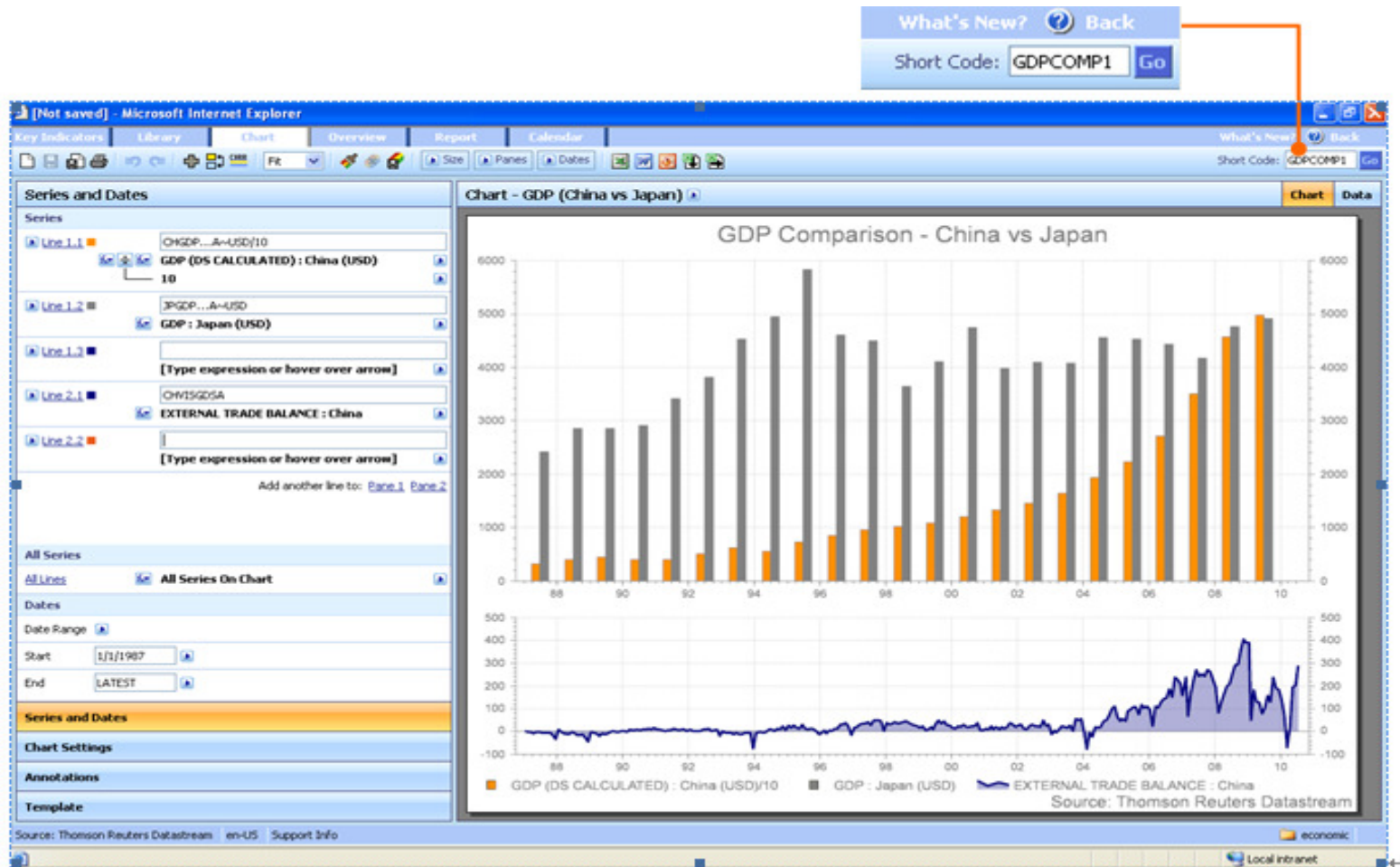
Address bar: <http://product.datastream.com/dschartin> Internet

Managing charts in the Library

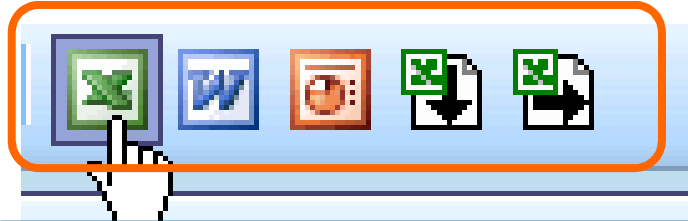
The screenshot displays the 'Library' tab in the Datastream Charting application. On the left, a folder tree shows the hierarchy: Datastream > Shared > Ungrouped Library Items > China > Izzy > Kamoshita > Kobayashi > kobayashi academy > KY > Maho > Mai > economic (highlighted). The main area shows a search bar with 'Chart Name' selected and 'Containing' as the filter. Below the search bar, a table lists charts with columns for 'Chart Name' and 'Short Code'. The chart 'GDP (China vs JP)' is selected, and a context menu is open over it, listing the following actions: Open Chart, Rename Chart ..., Delete Chart, Lock Chart, Copy Chart ..., Move Chart ..., Save Chart As..., Export Chart, Apply Style ..., Remove Style, and Add New Short Code.

You can search for saved charts in the Library page of Datastream Charting using the name and folder specified at saving.

Open Charts using Short Codes



Exporting Charts & Data



Exporting Chart

Charts can be exported to Excel, Word or PowerPoint as refreshable objects. To export the current chart in the canvas, choose the **Export to Excel / Export to Word / Export to PowerPoint** option in the Chart page as appropriate. Note that you will be prompted to save the chart in your Chart Library if you have not already done so.

Exporting data to Excel

Click on either the **Export Series Data to Excel (Series as Columns)**  icon or the **Export Series Data to Excel (Series as Rows)**  icon as required.

Extranet

The screenshot shows the Thomson Reuters Datastream Extranet website. At the top left is the Thomson Reuters logo. The main header features the 'DATASTREAM' logo in large orange letters, with a navigation path of red circles containing the text: 'ASIA M&A ACTIVITY', 'OUTPUT GAP OF G7 ECONOMIES', 'US CONSUMER CONFIDENCE', and 'I/B/E/S FORECAST DOW JONES STOXX 50'. Below the header is a navigation bar with the date '19 July 2010' and links for 'Contact Us', 'Home', 'Profile', and 'Logoff'. The main content area is titled 'April - June Issue of Infostream' and includes a welcome message: 'Welcome to the Research Extranet. Online support for Datastream content and desktops, with links to the extensive range of Thomson Reuters financial products.' Below this are sections for 'Product & Content News', including 'DEX Canadian Bond Indices - Coverage' and 'Thomson Reuters CDS content to become Datastream - 1 Oct 2010'. A sidebar on the left lists 'PRODUCTS AND DATA' categories like 'PRODUCT INFORMATION' and 'DATA INFORMATION'. A 'QUICK LINKS' sidebar on the right includes 'HELP ON DATASTREAM' and 'EMAIL ALERTS AND UPDATES'. A blue text box on the right side of the page contains the following text:

The Extranet is a support tool created to help you get the most out of Datastream. It contains information on new content and functionality and an increasing range of spreadsheets, documents and presentations showing how Datastream charts and data can be used in Excel, Word and PowerPoint.

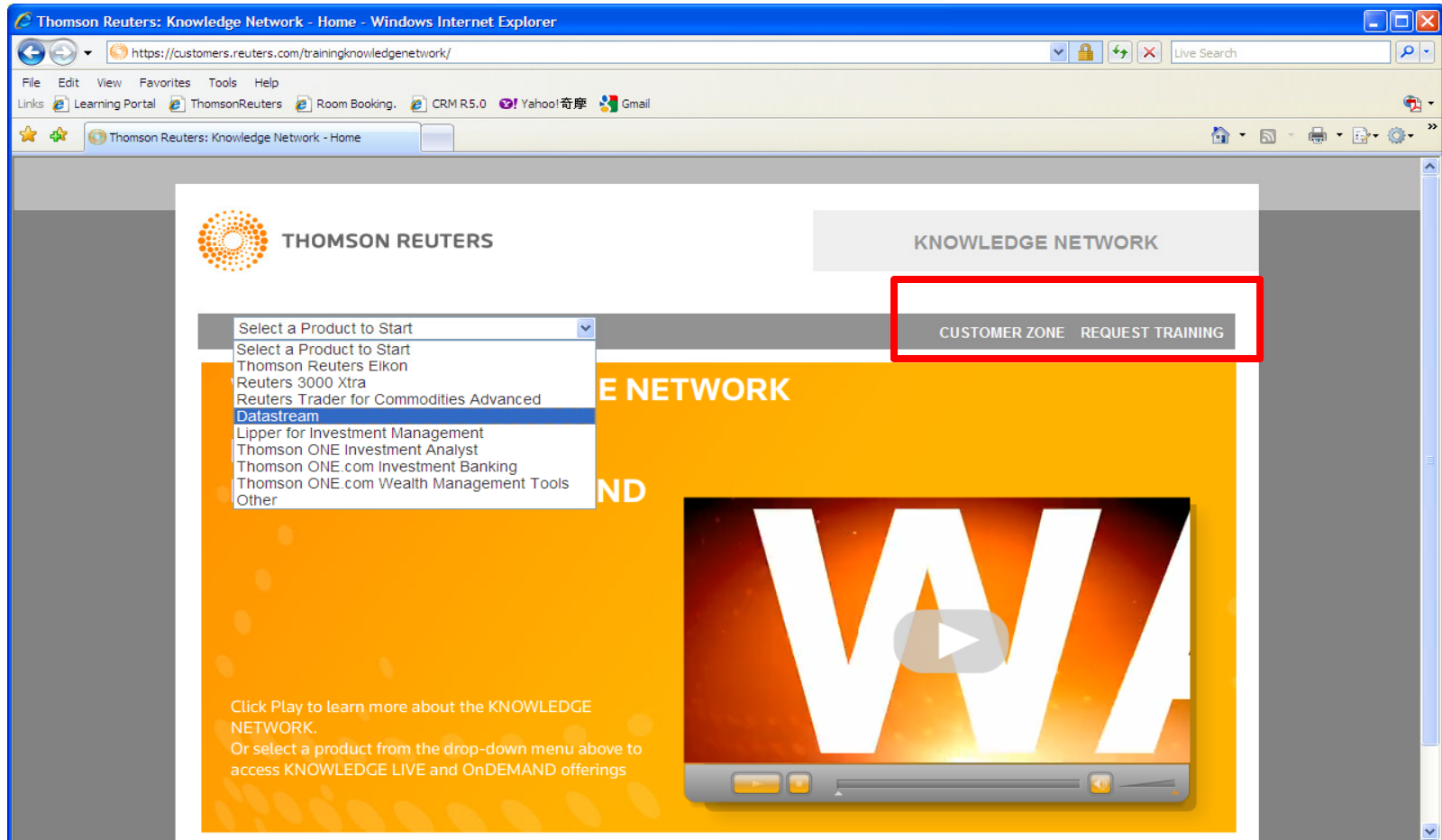
Key points to remember

- The Datastream Desktop gives you access to the world's largest historical financial numerical database and allows for charting and downloading data into MS Office applications
- To request data use a code and select a datatype
- Use Navigator to search for codes and datatypes
- Pre-built programmes make it easy to display standard charts and reports
- The Extranet is Datastream's external customer support site. It is a very comprehensive and totally free service to customers, and an useful information resource.

<http://extranet.datastream.com>

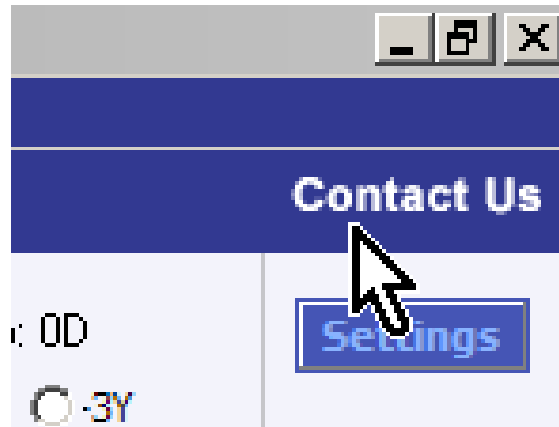
Next Step – Training

<http://training.thomsonreuters.com/>



Thank you for your time

- Contact Us



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KNOWLEDGE NETWORK

Datastream AFO (Excel Add-In)

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Agenda

- Datastream AFO Overview
- Static Request
- Time Series Request
- Request Table
- Self Help
- Q&A

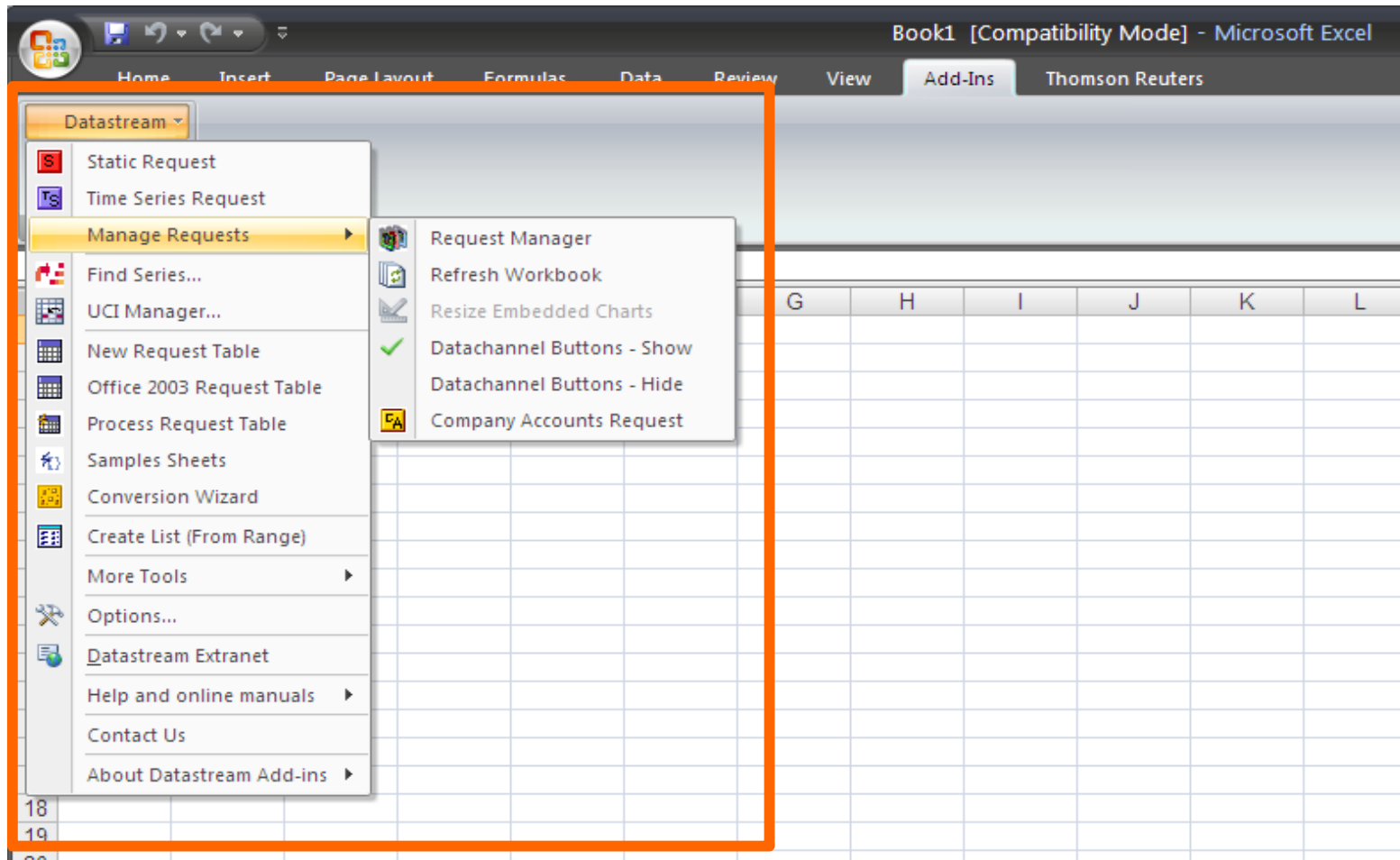
Datastream AFO Tool

Static Requests retrieve data on a specific date whereas Time Series Requests retrieve historical data over a period from a date to another date at a specific frequency

The screenshot shows the Microsoft Excel interface with the Datastream-AFO add-in menu open. The menu items are:

- Static Request
- Time Series Request
- Company Accounts Request
- Navigator...
- UCI Manager...
- Request Management
- Refresh Workbook
- Request Table
- User Created Time Series
- Tools
- Options...
- Resize Embedded Charts
- Web Browser
- Help
- Online Manuals
- AFO Samples
- About Datastream Addin

AFO in Excel 2007





Time Series Request



Datastream Navigator



Time Series Request

Request Details

Series/Lists  **Find Series** 

Display Data As MSChart
 TS for each item in list

Datatypes/ Expressions  **Datatypes** 

Start Date Frequency

End Date

Options

Display Row Titles
 Display Column Titles
 Display Headings
 Transpose Data
 Display Code
 Display Currency
 Display Latest Value First
 Hyperlink to Metadata

Display Expression
 1st Series
 Description

Display DataType
 Description
 Mnemonic

Embed
 Auto Refresh
 Visible Button

Datastream Navigator – Find Data Category

The screenshot shows the Thomson Datastream Navigator application window. The title bar reads "Datastream Navigator". The main menu bar includes "THOMSON DATASTREAM NAVIGATOR", "Series Search", "Charting", "UCI", "UCIS", "Help", "Browse", "My Selections", "CONTACT US", "CLOSE", "HELP", and "931".

The "Data Category" dropdown menu is open, showing a list of categories: Equities, Equity indices, Unit trusts, Investment trusts, Bonds & convertibles, Bond indices & CDS, Warrants, Economics, Exchange rates, Interest rates, Futures, Options, Commodities, Any Category, User Created Indices, User Created Indices (3rd party), User Created Lists, and Favourites. The "Constituent lists" dropdown is highlighted with an orange border.

The "Criteria Search" section on the left includes fields for Name, DS Mnemonic, Market, Type, and Status. The "Type" field has a list of checkboxes: Bond, Commodity, Equity, All (checked), Exchange Rate, Interest Rate, Mixed, and Unit Trust. The "Status" field has checkboxes for All, Active (checked), Dead, and Suspended.

The "Source" field is set to "Equals".

On the right side, there is a "Search" button, a "Reset All Criteria" link, and a "Displayed Results" dropdown set to "75". Below this is a section titled "Changes on Datastream" with a sub-heading "Significant Datastream Charting enhancements released - Jan 22nd" and a "More..." link.

Finding Constituent List

The screenshot shows the Thomson Datastream Navigator interface. The top navigation bar includes 'THOMSON DATASTREAM NAVIGATOR', 'Series Search', 'Charting', 'UCI', 'UCTS', 'Help Browse', 'My Selections', 'CONTACT US', 'CLOSE', and 'HELP 931'. The 'Data Category' is set to 'Constituent lists'. The 'Criteria Search' section is highlighted with an orange box, showing a search for 'Name' containing 'Hang seng'. The 'Results' section is also highlighted with an orange box, showing a table of constituent lists. The table has columns for Name, DS Mnemonic, Market, Type, Size, Status, and Source. The 'Use Selected' checkbox is checked, and an orange arrow points from the search criteria to the 'Use Selected' checkbox. The 'Status' column shows 'Active' for all items. The 'Source' column shows 'Hang Seng Bank' for all items. The 'Items 1-75 of 85' and 'Page: [1] 2 Next' are visible at the bottom.

THOMSON DATASTREAM NAVIGATOR Series Search Charting UCI UCTS Help Browse My Selections CONTACT US CLOSE HELP 931

Data Category: Constituent lists Constituent lists information on the Extranet Customize Columns Use copied Explorer reference Back

Criteria Search

Name Contains Hang seng Search Reset All Criteria

DS Mnemonic Contains

Market Equals

Type

Bond Bond Index

Commodity Economic

Equity Equity Index

All Exchange Rate Future

Interest Rate Investment

Mixed Option

Unit Trust Warrant

Status All Active Dead Suspended

Source Equals

THOMSON DATASTREAM NAVIGATOR Series Search Charting UCI UCTS Help Browse My Selections CONTACT US CLOSE HELP 931

Data Category: Constituent lists Constituent lists information on the Extranet Customize Columns Use copied Explorer reference Back

Criteria Search Results

Displayed Results 75 Name contains hang seng

Name	DS Mnemonic	Market	Type	Size	Status	Source
HANG SENG COMPOSITE	LHCHCOMP0211	Hong Kong	Equity	320	Active	Hang Seng Bank
HANG SENG COMPOSITE	LHCHCOMP	Hong Kong	Equity	370	Active	Hang Seng Bank
HANG SENG FINANCE	LHKHSPIN0211	Mixed	Equity	11	Active	Hang Seng Bank
HANG SENG FINANCE	LHKHSPIN1001	Hong Kong	Equity	3	Active	Hang Seng Bank
HANG SENG FINANCE	LHKHSPIN	Mixed	Equity	11	Active	Hang Seng Bank
HANG SENG HK 35	LHKHH35I	Hong Kong	Equity	35	Active	Hang Seng Bank
HANG SENG HK 35	LHKHH35I0211	Hong Kong	Equity	35	Active	Hang Seng Bank
HANG SENG HK 35	LHKHH35I0310	Hong Kong	Equity	35	Active	Hang Seng Bank
HANG SENG INDEX	LHNGKNGI1001	Hong Kong	Equity	33	Active	Hang Seng Bank
HANG SENG INDEX	LHNGKNGI0211	Hong Kong	Equity	45	Active	Hang Seng Bank
HANG SENG INDEX	LHNGKNGI	Hong Kong	Equity	45	Active	Hang Seng Bank
HANG SENG MAINLAND 100	LHKHM1000310	Hong Kong	Equity	100	Active	Hang Seng Bank
HANG SENG MAINLAND 100	LHKHM1000211	Mixed	Equity	100	Active	Hang Seng Bank
HANG SENG MAINLAND 100	LHKHM100	Hong Kong	Equity	100	Active	Hang Seng Bank
HANG SENG MAINLAND 25	LHKHFM250310	Mixed	Equity	25	Active	Hang Seng Bank
HANG SENG MAINLAND 25	LHKHFM250211	Mixed	Equity	25	Active	Hang Seng Bank
HANG SENG MAINLAND 25	LHKHFM25	Mixed	Equity	25	Active	Hang Seng Bank

Items 1-75 of 85

Back Page: [1] 2 Next

Results Printable version Enable Preferences Nav Build:931

Search for Datatypes

Time Series Request

Request Details

Series/Lists: LHNGKNGI **Find Series**

Display Data As MSChart
 TS for each item in list

Datatypes/Expressions: **Datatypes**

Datastream Navigator

THOMSON DATASTREAM NAVIGATOR Datatype Search Charting My Selections CONTACT US CLOSE HELP 931

Data Category: Equities

Displayed Results: 75

Find: Name Contains And Name Contains Filter / Search Reset

Options:

- Display Row Titles
- Display Column Headers
- Display Headings
- Transpose Data
- Display Code
- Display Currency
- Display Latest Value
- Hyperlink to Metadata

Name	Use Selected	Mnemonic	Worldscope Report Type	Datatype
Adjustment Factor (Accumulated)	<input type="checkbox"/>	AF		Time Series
Code - Datastream	<input type="checkbox"/>	DSCD		Static
Code - Isin	<input type="checkbox"/>	ISIN		Static
Code - Local	<input type="checkbox"/>	LOC		Static
Code - Sedol	<input type="checkbox"/>	SECD		Static
Currency - Accounts	<input type="checkbox"/>	ACUR		Static
Currency - Earnings	<input type="checkbox"/>	ECUR		Static
Date - Dividend Payment	<input type="checkbox"/>	PYD		Time Series
Default (Not applicable for Advance for Office)	<input type="checkbox"/>	DEFT		Time Series
Dividend Per Share	<input type="checkbox"/>	DPS		Time Series
Dividend Yield	<input type="checkbox"/>	DY		Time Series
EPS	<input checked="" type="checkbox"/>	EPS		Time Series
Mean Earnings Per Share for FY1 (Freely available)	<input type="checkbox"/>	EPS1		Time Series
Fiscal Year End for EPS1MN	<input type="checkbox"/>	EPS1D		Time Series
Mean Earnings Per Share for FY2 (Freely available)	<input type="checkbox"/>	EPS2		Time Series
Fiscal Year End for EPS2MN	<input type="checkbox"/>	EPS2D		Time Series

Items 1-54 of 54


Datatype Definition

To view the definition for a particular Datatype simply select the image and the definition will be displayed here


Options Setting



Time Series Request

Request Details

Series/Lists  LHNGKNGI

Display Data As MSC...
 TS for each item in list

Datatypes/ Expressions  DY_EPS

Start Date Frequency
End Date

Options

<input checked="" type="checkbox"/> Display Row Titles	Display Expression	<input checked="" type="checkbox"/> Embed
<input checked="" type="checkbox"/> Display Column Titles	<input type="radio"/> 1st Series	<input checked="" type="checkbox"/> Auto Refresh
<input type="checkbox"/> Display Headings	<input checked="" type="radio"/> Description	<input checked="" type="checkbox"/> Visible Button
<input type="checkbox"/> Transpose Data	Display DataType	
<input type="checkbox"/> Display Code	<input checked="" type="radio"/> Description	
<input type="checkbox"/> Display Currency	<input type="radio"/> Mnemonic	
<input type="checkbox"/> Display Latest Value First		
<input type="checkbox"/> Hyperlink to Metadata		

Help Default Options Submit Cancel

Options allow you to format the results.

Note:

Auto Refresh allows the sheet to be refreshed automatically each time while opening the file



Results of Time Series Request

You can refresh the sheet

	A	B	C	D	E	F	G	H	I	J	K	L	M	
1	Refresh	BOC HONG KONG	BOC HONG KONG	BANK OF CHINA	BANK OF CHINA	BANK OF EAST ASIA	BANK OF EAST ASIA	BANK OF COMMUNICATIONS	BANK OF COMMUNICATIONS	BELLE INTERNATIONAL	BELLE INTERNATIONAL	CHINA CONSTRUCTION	CHINA CONSTRUCTION	
2	Code	26030V	26030V(EPS)	35968W(DY)	35968W(EPS)	951410(DY)	951410(EPS)	31203N(DY)	31203N(EPS)	50520M(DY)	50520M(EPS)	31988F(DY)	31988F(EPS)	
3	3/20/2009		12.38	1.43	5.04	0.26	1.64	0.02	4.64	0.55	1.99	0.23	4.82	0.39
4	3/23/2009		11.92	1.43	4.91	0.26	1.55	0.02	4.36	0.55	1.92	0.23	4.51	0.39
5	3/24/2009		5.3	0.32	6.2	0.24	1.45	0.02	4.19	0.55	1.82	0.24	4.44	0.39
6	3/25/2009		5.42	0.32	6.1	0.24	1.49	0.02	4.26	0.55	1.81	0.24	4.54	0.39
7	3/26/2009		5.35	0.32	5.65	0.24	1.43	0.02	3.89	0.55	1.8	0.24	4.22	0.39
8	3/27/2009		5.2	0.32	5.59	0.24	1.46	0.02	3.96	0.55	1.68	0.24	4.69	0.39
9	3/30/2009		5.37	0.32	5.97	0.24	1.52	0.02	4.28	0.55	1.77	0.24	5.18	0.39
10	3/31/2009		5.52	0.32	5.74	0.24	1.52	0.02	4.22	0.55	1.88	0.24	5.01	0.39
11	4/1/2009		5.03	0.32	5.74	0.24	1.5	0.02	4.25	0.55	1.69	0.24	5.13	0.39
12	4/2/2009		4.88	0.32	5.53	0.24	1.38	0.02	3.95	0.55	1.59	0.24	4.8	0.39
13	4/3/2009		4.69	0.32	5.63	0.24	1.36	0.02	3.92	0.55	1.56	0.24	4.85	0.39
14	4/6/2009		4.67	0.32	5.5	0.24	1.31	0.02	3.78	0.55	1.58	0.24	4.73	0.39
15	4/7/2009		4.74	0.32	5.4	0.24	1.26	0.02	3.72	0.55	1.58	0.24	4.67	0.39
16	4/8/2009		4.82	0.32	5.46	0.24	1.3	0.02	3.9	0.55	1.58	0.24	4.72	0.39
17	4/9/2009		4.61	0.32	5.23	0.24	1.26	0.02	3.74	0.55	1.57	0.24	4.65	0.39
18	4/10/2009		4.61	0.32	5.23	0.24	1.26	0.02	3.74	0.55	1.57	0.24	4.65	0.39
19	4/13/2009		4.61	0.32	5.23	0.24	1.26	0.02	3.74	0.55	1.57	0.24	4.65	0.39
20	4/14/2009		4.13	0.32	5	0.24	1.19	0.02	3.54	0.55	1.65	0.24	4.6	0.39
21	4/15/2009		4.06	0.32	5.05	0.24	1.18	0.02	3.53	0.55	1.72	0.24	4.59	0.39
22	4/16/2009		4.12	0.32	5.16	0.24	1.18	0.02	3.6	0.55	1.58	0.24	4.65	0.39
23	4/17/2009		4.17	0.32	5.25	0.24	1.2	0.02	3.65	0.55	1.43	0.24	4.69	0.39
24	4/20/2009		4.06	0.32	5	0.24	1.19	0.02	3.53	0.55	1.37	0.24	4.66	0.39
25	4/21/2009		4.13	0.32	5.02	0.24	1.25	0.02	3.58	0.55	1.43	0.24	4.79	0.39
26	4/22/2009		4.13	0.32	5.23	0.24	1.27	0.02	3.69	0.55	1.44	0.24	5.09	0.39
27	4/23/2009		3.98	0.32	5.1	0.24	1.24	0.02	3.62	0.55	1.41	0.24	5.03	0.39
28	4/24/2009		3.98	0.32	5.12	0.24	1.22	0.02	3.62	0.55	1.45	0.24	4.98	0.39
29	4/27/2009		4.11	0.32	5.34	0.24	1.26	0.02	3.8	0.55	1.49	0.24	5.17	0.39
30	4/28/2009		4.23	0.32	5.34	0.24	1.32	0.02	3.87	0.55	1.49	0.24	5.21	0.39
31	4/29/2009		4.12	0.32	5.21	0.24	1.31	0.02	3.71	0.55	1.43	0.24	5.02	0.39
32	4/30/2009		3.96	0.32	5.09	0.24	1.22	0.02	3.6	0.55	1.24	0.24	4.87	0.39
33	5/1/2009		3.96	0.32	5.09	0.24	1.22	0.02	3.6	0.55	1.24	0.24	4.87	0.39

Request Table

Request Table :
an Excel Template with additional facilities for entering request parameters as individual Excel rows. Hence this is great if your use of Excel involves transferring and presenting large amounts of data from Datastream on a regular basis for the same series. This is where you can use the Request Table to create batches of refreshable data requests.



Parameters on Request Table

The screenshot shows the Thomson Reuters Datastream 'Request Table' interface. The interface includes a top navigation bar with buttons for 'Process Table', 'Add to Index', 'Schedule', 'Options', 'Help', and 'Find series'. Below this is a 'Request Table' header with columns for 'Update', 'Request Type', 'Format', 'Series Lookup', 'Datatype/Expression/CAF/Search Lookup', 'Start Date', 'End Date', and 'Freq'. The 'Update' column has buttons for 'Y', 'Y/N', 'N', 'S', 'TS', 'TSL', 'CAF', 'OH', and 'SOH'. The 'Request Type' column has a 'Select Format' button. The 'Series Lookup' column has a 'Find Series' button. The 'Datatype/Expression/CAF/Search Lookup' column has buttons for 'Database', 'fx', 'CAF', and 'SCH'. The 'Start Date' and 'End Date' columns are empty. The 'Freq' column has a 'Weekly' dropdown menu. On the right side, there are fields for 'Scheduled Update at', 'Pre-Request Macro', and 'Completion Macro', along with a list of checkboxes: 'Always Return Currency', 'Format Series Column as "General"', 'ScreenRefresh/Auto-calc Off', 'Display Details' (checked), 'Display Destination as an Excel formula', and 'Support RIC1 Reference Style'.

Whether the request will be updated.

How the request data will be laid out in the spreadsheet, e.g., with row and column headings.

Options to set macros to run before and after the requests have been updated.

Series picker and the List picker buttons can be moved to the result sheet. Series and lists can be changed in the result sheet itself and the change is reflected in Request Table also.

Format cells as General, rather than text. Enables links to other cells

Set the destination to formulas to enable rows/columns addition/deletion

The type of data/chart request.

Add the current request to the AFO Index

The Datastream series mnemonic or list.

The Datastream datatype, expression, or company account format.

The time period (start and end dates) and frequency of reported data.

The destination of the resulting data, e.g., worksheet 1, cell B14.

Process Table

The screenshot shows the Thomson Reuters Datastream interface within Microsoft Excel. The 'Process Table' button is highlighted with an orange box. The interface includes a menu bar, a ribbon with 'Add-Ins' and 'Thomson Reuters', and a data table with columns for Update, Request Type, Format, Series Lookup, Datatypes, Start Date, End Date, and Freq.

	Update		Request Type				Format	Series Lookup	Datatypes	Start Date	End Date	Freq
	Y	YN	N	S	TS	TSL						
7	YES					TSL	HRC	L#SP001	P, MV, EPS	01/01/2010	02/01/2011	Daily
8	YES					TSL	HRC	LHNGKNGI	P, DY, EPS	01/01/2010	02/01/2011	Daily

Results on Request Table

Adv_xl1.xls - Microsoft Excel

Home Insert Page Layout Formulas Data Review View Add-Ins Thomson Reuters

Datastream

Menu Commands

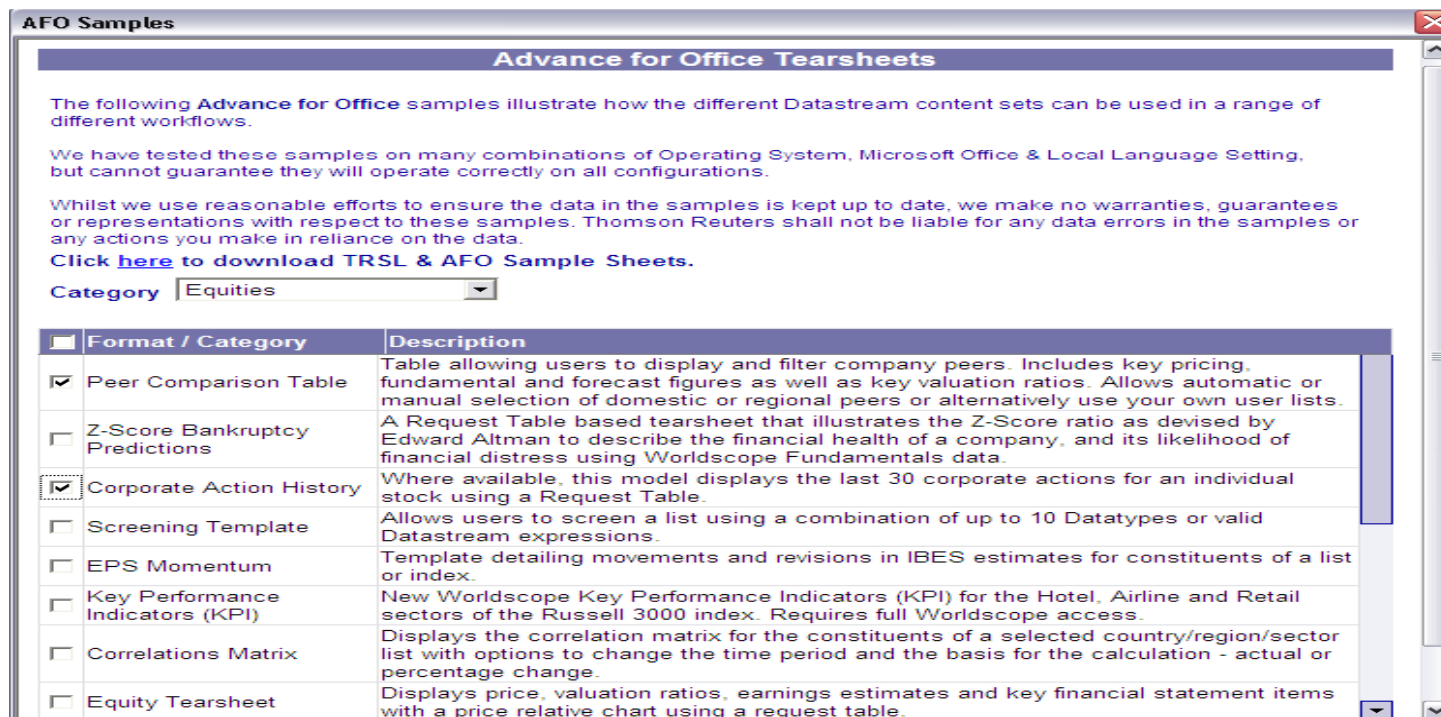
A1 Start

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	Start	1/1/2010																	
2	End	2/1/2011																	
3	Frequency	D																	
4	Name	HOUSING	HOUSING	HOUSING	RELIANCE	RELIANCE	RELIANCE	INFOSYS	INFOSYS	INFOSYS	LARSEN &	LARSEN &	LARSEN &	HINDUSTAN	HINDUSTAN	HINDUSTAN	RELIANCE	RELIANCE	RELIANCE
5	Code	IN:HDF(P)	IN:HDF(M)	IN:HDF(EF)	IN:REL(P)	IN:REL(M)	IN:REL(EF)	IN:INE(P)	IN:INE(M)	IN:INE(EF)	IN:LST(P)	IN:LST(M)	IN:LST(EF)	IN:HDL(P)	IN:HDL(M)	IN:HDL(EF)	IN:REY(P)	IN:REY(M)	IN:REY(EF)
6	1/1/2010	535.57	765476.8	17.55	1089.4	3580404	40.06	2605.25	1493619	105.86	1679.4	1008098	78.43	264.75	577536.4	9.09	1146.9	259685.6	54.31
7	1/4/2010	534.54	764004.3	17.55	1075.35	3534227	40.06	2614.25	1498779	105.86	1691.3	1015240	78.43	264.7	577427.3	9.09	1171.35	265221.7	54.31
8	1/5/2010	536.32	766548.4	17.55	1069.55	3515165	40.06	2620	1502076	105.86	1693.25	1016412	78.43	263.7	575245.8	9.09	1190.4	269535.1	54.31
9	1/6/2010	538.12	769121.3	17.55	1088.8	3578432	40.06	2584.6	1481780	105.86	1675.7	1005877	78.43	264.75	577536.4	9.09	1163	263331.1	54.31
10	1/7/2010	529.07	756186.4	17.55	1105.2	3632332	40.06	2525.25	1447755	105.86	1667.05	1000684	78.43	265.15	578408.8	9.09	1164.3	263625.4	54.31
11	1/8/2010	520.07	743323.1	17.55	1101.95	3621651	40.06	2464.45	1412897	105.86	1676.7	1006477	78.43	266.05	580371.9	9.09	1164.5	263670.7	54.31
12	1/11/2010	520.19	743494.1	17.55	1081.55	3554604	40.06	2488.55	1426714	105.86	1677.6	1007017	78.43	265.9	580044.9	9.09	1160.85	262844.3	54.31
13	1/12/2010	512.75	733613.9	18.34	1083.7	3561671	40.06	2587.45	1483415	103.55	1677.55	1006987	78.43	263.25	574264.3	9.09	1132.3	256379.8	54.31
14	1/13/2010	509.9	729536.3	18.34	1088.35	3576952	40.06	2686.25	1540057	103.55	1673.6	1004616	78.43	263.55	574918.3	9.09	1139.1	257919.5	54.31
15	1/14/2010	504.86	722325.3	18.34	1120.85	3683767	40.06	2689.1	1541691	103.55	1667.4	1000894	78.43	256	558448.9	9.09	1124.85	254692.9	54.31
16	1/15/2010	504.17	721337.7	18.34	1109.2	3645478	40.06	2675.4	1533837	103.55	1651.2	991169.7	78.43	256.3	559102.8	9.09	1124.4	254591.1	54.31
17	1/18/2010	511.62	731997.1	18.34	1099.55	3613762	40.06	2679.2	1536016	103.55	1654.85	993360.6	78.43	256.9	560411.9	9.09	1128.35	255485.4	54.31
18	1/19/2010	502.08	718347.3	18.34	1085.2	3566600	40.06	2636.45	1511507	103.55	1643.8	986727.7	78.43	255.2	556703.7	9.09	1122.3	254115.6	54.31
19	1/20/2010	504.82	722267.6	18.34	1077.75	3542115	40.06	2652.9	1520937	103.55	1636.45	982315.8	78.43	257.7	562157.2	9.09	1109.5	251217.4	54.31
20	1/21/2010	487.79	697902	18.34	1053.8	3463401	40.06	2621.2	1502764	103.55	1524.35	917316.6	65.36	256.8	560193.6	9.09	1073.95	243168	54.31
21	1/22/2010	480.17	687000.3	18.34	1053.15	3461265	47	2573.05	1475158	103.55	1472.35	886023.8	65.36	257.8	562375	9.09	1058.6	239692.4	54.31
22	1/25/2010	476.82	682207.3	18.34	1041.7	3423634	47	2537.85	1454978	103.55	1490.65	897036.4	65.36	263.85	575572.8	9.09	1060.95	240224.5	54.31
23	1/26/2010	476.82	682207.3	18.34	1041.7	3423634	47	2537.85	1454978	103.55	1490.65	897036.4	65.36	263.85	575572.8	9.09	1060.95	240224.5	54.31
24	1/27/2010	461.67	660531.5	18.34	1025.85	3371541	47	2498.4	1432361	103.55	1460	878592	65.36	259.3	565647.2	9.24	1029.2	233035.5	54.31
25	1/28/2010	469.8	672163.5	18.34	1037.4	3409501	47	2494.35	1430039	103.55	1431.2	861261	65.36	255.45	557249.1	9.24	1039.4	235345	54.31
26	1/29/2010	476.48	681720.8	18.34	1046.55	3439573	47	2476.7	1419920	103.55	1425.05	857560.1	65.36	244.1	532489.7	9.24	1033.5	234009.2	54.31
27	2/1/2010	476.66	681978.3	18.34	1046.6	3439738	47	2449.2	1404154	103.55	1417	852715.8	65.36	237.1	517219.6	9.24	1042.8	236114.8	55.35
28	2/2/2010	483.82	692222	18.34	1026.6	3374006	47	2437.65	1397532	103.55	1396.8	840560.1	65.36	236.35	515583.5	9.24	1028.4	232854.4	55.35
29	2/3/2010	501.99	718218.8	18.34	1033.75	3397506	47	2470.2	1416194	103.55	1449.85	872484	65.36	236.5	515910.8	9.24	1039.95	235469.6	55.35
30	2/4/2010	485.45	694985.6	18.34	1019.4	3350343	47	2423.2	1389248	103.55	1445.05	869595.2	65.36	231.15	504240	9.24	1037.05	234812.9	55.35
31	2/5/2010	478.05	684391.6	18.34	981.3	3225124	47	2352.2	1348543	103.55	1423.15	856416.6	65.36	229.7	501076.9	9.24	1034.55	234246.9	55.35
32	2/8/2010	476.77	686954	18.34	996.35	3274587	47	2400.75	1376377	103.55	1444.7	869384.8	65.36	235.25	513183.9	9.24	1039.8	235435.6	55.35
33	2/9/2010	479.58	686582	18.34	993.75	3266042	47	2470.9	1416595	103.55	1462.25	879945.9	65.36	233	508275.7	9.24	1060.95	240224.5	55.35
34	2/10/2010	475.6	680824.1	18.34	984.65	3236124	47	2474.7	1417054	103.55	1426.05	864470.2	65.36	230.45	503058.6	9.24	1054.25	238720.1	55.35

Sheet1 Sheet2 REQUEST TABLE

Samples in Datastream AFO

- The following **Advance for Office (AFO)** samples illustrate how the different Datastream content sets can be used in a range of different workflows.



AFO Samples

Advance for Office Tearsheets

The following **Advance for Office** samples illustrate how the different Datastream content sets can be used in a range of different workflows.

We have tested these samples on many combinations of Operating System, Microsoft Office & Local Language Setting, but cannot guarantee they will operate correctly on all configurations.

Whilst we use reasonable efforts to ensure the data in the samples is kept up to date, we make no warranties, guarantees or representations with respect to these samples. Thomson Reuters shall not be liable for any data errors in the samples or any actions you make in reliance on the data.

[Click here](#) to download TRSL & AFO Sample Sheets.

Category:

Format / Category	Description
<input checked="" type="checkbox"/> Peer Comparison Table	Table allowing users to display and filter company peers. Includes key pricing, fundamental and forecast figures as well as key valuation ratios. Allows automatic or manual selection of domestic or regional peers or alternatively use your own user lists.
<input type="checkbox"/> Z-Score Bankruptcy Predictions	A Request Table based tearsheet that illustrates the Z-Score ratio as devised by Edward Altman to describe the financial health of a company, and its likelihood of financial distress using Worldscope Fundamentals data.
<input checked="" type="checkbox"/> Corporate Action History	Where available, this model displays the last 30 corporate actions for an individual stock using a Request Table.
<input type="checkbox"/> Screening Template	Allows users to screen a list using a combination of up to 10 Datatypes or valid Datastream expressions.
<input type="checkbox"/> EPS Momentum	Template detailing movements and revisions in IBES estimates for constituents of a list or index.
<input type="checkbox"/> Key Performance Indicators (KPI)	New Worldscope Key Performance Indicators (KPI) for the Hotel, Airline and Retail sectors of the Russell 3000 index. Requires full Worldscope access.
<input type="checkbox"/> Correlations Matrix	Displays the correlation matrix for the constituents of a selected country/region/sector list with options to change the time period and the basis for the calculation - actual or percentage change.
<input type="checkbox"/> Equity Tearsheet	Displays price, valuation ratios, earnings estimates and key financial statement items with a price relative chart using a request table.

Samples Output

The screenshot displays a Microsoft Excel spreadsheet titled "AFO&TRSL IBES Additional Measures Report (SP5v1.0 27.05.10).xls". The spreadsheet is organized into columns for various financial metrics and time periods. The data is presented in a structured format with headers for each metric and sub-headers for different years and estimates.

Year	Request Type	Format	Series Lookup	Value
7	YES	S	C	MKS
8	YES	S		MKS
9	YES	S		MKS
10	YES	S		MKS
11	YES	S		MKS
12	YES	S		MKS
13	YES	S		MKS
14	YES	S		MKS
15	YES	S		MKS
16	YES	S		MKS
17	YES	S		MKS
18	YES	S		MKS
19	YES	S		MKS
20	YES	S		MKS
21	YES	S		MKS
22	YES	S		MKS
23	YES	S		MKS
24	YES	S		MKS
25	YES	S		MKS
26	YES	S		MKS
27	YES	S		MKS
28	YES	S		MKS
29	YES	S		MKS
30	YES	S		MKS
31	YES	S		MKS
32	YES	S		MKS
33	YES	S		MKS
34	YES	S		MKS
35	YES	S		MKS
36	YES	S		MKS
37	YES	S		MKS
38	YES	S		MKS
39	YES	S		MKS
40	YES	S		MKS
41	YES	S		MKS
42	YES	S		MKS
43	YES	S		MKS
44	YES	S		MKS
45	YES	S		MKS
46	YES	S		MKS
47	YES	S		MKS
48	YES	S		MKS
49	YES	S		MKS
50	YES	S		MKS

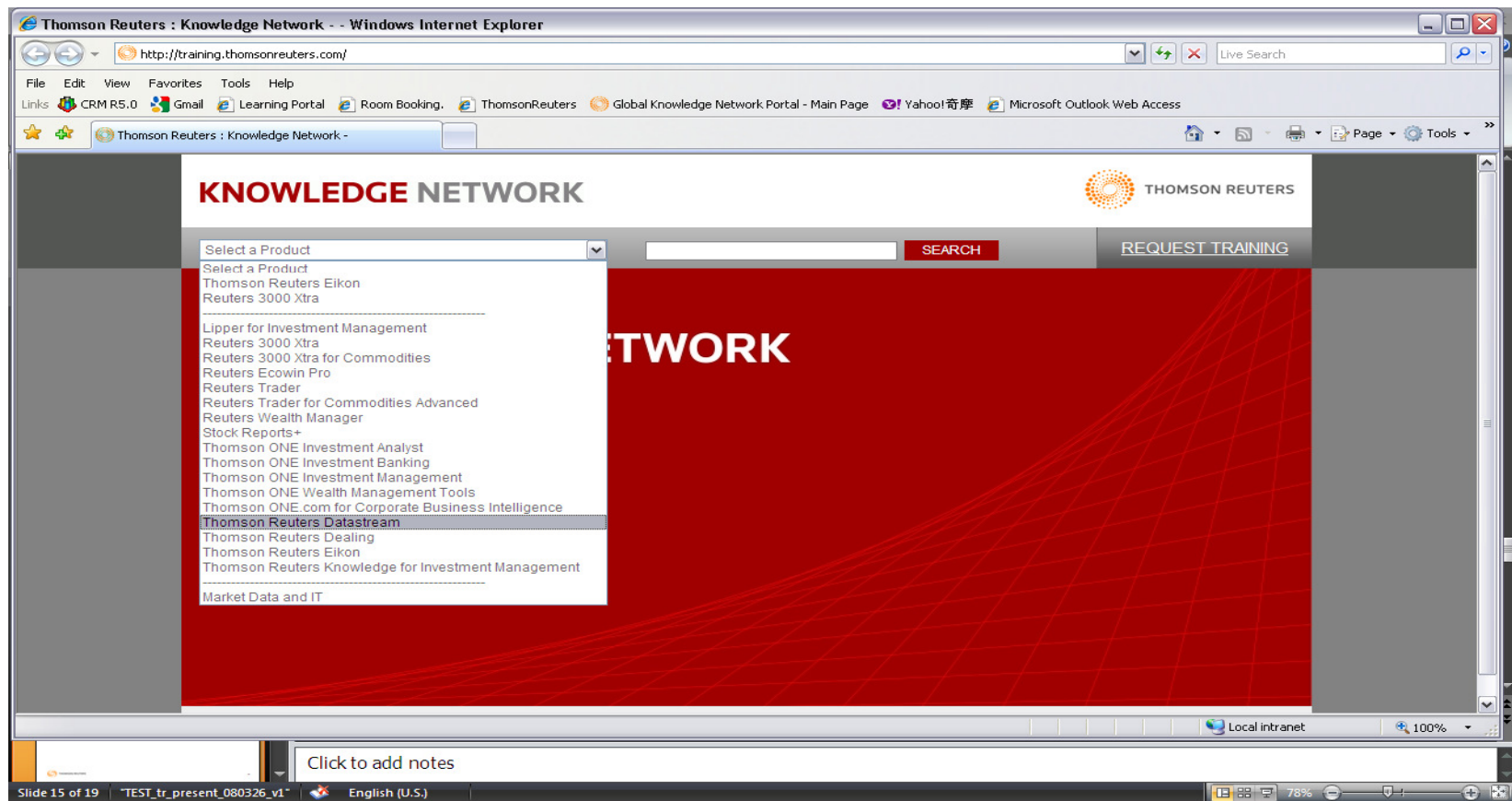
MARKS & SPENCER GROUP				IBES Consensus Recommendation			London				
UNITED KINGDOM : Broadline Retailers				HOLD			€				
	Mean	Low	High		Mean	Low	High		Mean	Low	High
Annual EPS				EPS Revisions				EPS Growth			
FY0 3/31/2010	32.70			F1 26	Up	Down		FY0 to FY1	-5.78		
FY1 3/31/2011 26 est	30.81	27.30	34.35	F2 23	7	2		FY1 to FY2	7.95		
FY2 3/31/2012 23 est	33.26	28.00	41.18	F3 4	1	0		FY2 to FY3	6.98		
FY3 3/31/2013 4 est	35.58	31.54	38.90								
Dividends per Share				Net Sales				EBG - Earnings Before Goodwill			
FY0 3/31/2010	15.00			FY0 3/31/2010	953,660			FY0 3/31/2010	32.70		
FY1 3/31/2011	15.42	15.00	16.50	FY1 3/31/2011	965,559	856,300	991,100	FY1 3/31/2011	30.81	27.30	34.35
FY2 3/31/2012	16.22	15.00	20.14	FY2 3/31/2012	1,008,158	968,680	1,042,500	FY2 3/31/2012	33.26	28.00	41.18
FY3 3/31/2013	17.10	15.70	19.00	FY3 3/31/2013	1,051,617	1,011,710	1,080,172	FY3 3/31/2013	35.58	31.54	38.90
Book Value per Share				Price to Earnings				Cash Flow per Share			
FY0 3/31/2010	#N/A			Current	10.20			FY0 3/31/2010	#N/A		
FY1 3/31/2011	160.05	139.00	211.97	F1	10.98			FY1 3/31/2011	59.90	49.38	75.14
FY2 3/31/2012	177.51	150.00	228.37	F2	10.17			FY2 3/31/2012	69.39	62.95	78.96
FY3 3/31/2013	201.08	161.00	247.56	F3	9.5			FY3 3/31/2013	72.00	72.00	72.00
Operating Income				Net Income				PreTax Income			
FY0 3/31/2010	#N/A			FY0 3/31/2010	69,460			FY0 3/31/2010	#N/A		
FY1 3/31/2011	80,590	73,500	88,900	FY1 3/31/2011	48,716	43,000	88,900	FY1 3/31/2011	67,630	59,700	75,060
FY2 3/31/2012	87,155	75,220	101,302	FY2 3/31/2012	53,182	44,100	101,302	FY2 3/31/2012	73,695	61,200	89,973
FY3 3/31/2013	90,250	79,000	105,100	FY3 3/31/2013	58,799	55,797	105,100	FY3 3/31/2013	81,499	77,496	85,000
EBITDA				EBIT				GAAP Earnings Before Goodwill			
FY0 3/31/2010	#N/A			FY0 3/31/2010	#N/A			FY0 3/31/2010	#N/A		
FY1 3/31/2011	131,192	117,730	202,720	FY1 3/31/2011	80,092	76,000	84,700	FY1 3/31/2011	31.71	29.20	35.00
FY2 3/31/2012	140,875	121,220	211,110	FY2 3/31/2012	85,571	78,800	94,700	FY2 3/31/2012	34.41	31.00	39.00
FY3 3/31/2013	145,767	123,840	181,600	FY3 3/31/2013	92,128	88,998	94,400	FY3 3/31/2013	37.04	35.04	38.00

Key points to remember

- Use **Static Requests/ Time Series Requests** to download data into Excel for a specific date or time interval either on a series or a list of series.
- Use the **Request Table** to retrieving multiple data sheets at the same time.
- Use **Samples** for ideas for more advanced use of AFO.

Training on Knowledge Network

- <http://training.thomsonreuters.com>



Customer Zone

- <http://customers.reuters.com/Home/default.aspx>

The screenshot shows the Thomson Reuters Customer Zone homepage. The browser window title is "Thomson Reuters: Customer Zone - Home - Windows Internet Explorer". The address bar shows the URL "http://customer.reuters.com/Home/default.aspx". The page features a navigation menu with links for HOME, CONTACT US, SUPPORT, TRAINING, and COMMUNITY. A search bar is located in the top right corner. The main content area is divided into several sections: a welcome message, a "Don't have an account?" registration prompt, a "Customer Sign In" form, and a "DISPLACED BY MARKET CONDITIONS? STAY CONNECTED" message. At the bottom, there are three columns: "Updates", "Out & About", and "Site Feedback".

Thomson Reuters: Customer Zone - Home - Windows Internet Explorer

http://customer.reuters.com/Home/default.aspx

File Edit View Favorites Tools Help

Links CRM RS.0 Gmail Learning Portal Room Booking ThomsonReuters Global Knowledge Network Portal - Main Page Yahoo! 奇摩 Microsoft Outlook Web Access

Thomson Reuters: Customer Zone - Home

CUSTOMER ZONE

THOMSON REUTERS

HOME CONTACT US SUPPORT TRAINING COMMUNITY

Select a product... [Go]

You are here: Home

Logged in as: Sign In Register

The Customer Zone helps you get the most out of your Thomson Reuters markets professional product. This introduction gives you some pointers to key content on the site.

- Support for your product
- Flexible training options
- Learn about our data
- Frequently Asked Questions
- Keep informed
- Product feedback
- Contact us
- Updates for your markets

Support for your product
Each product has its own dedicated page with helpful user guides and quick reference cards. If you are supporting Thomson Reuters products you'll find comprehensive technical support documentation, white papers and release notes.

Don't have an account?
Register for Customer Zone and set your bookmarks and product favourites to appear here!

Enter your corporate email address

[Register]

Please note: Personal email addresses are not automatically approved for Customer Zone. For assistance contact: customerzone@reuters.com

Customer Sign In

Email: [Text Box]

Password: [Text Box] [Sign In]

Remember my details

Forgot your password?
Not registered?
Thomson Reuters Eikon Sign In

DISPLACED BY MARKET CONDITIONS? STAY CONNECTED

Thomson Reuters is offering continuity of our information and messaging services at no charge.

CLICK HERE FOR MORE DETAILS

INTRODUCING THOMSON REUTERS EIKON

Updates

View updates about Thomson Reuters products, services and data.

[More](#)

Out & About

View a monthly Calendar of Events for your area.

[More](#)

Site Feedback

Your comments and suggestions are greatly appreciated.

[More](#)

Internet 100%

Support & Help

The Helpdesk can resolve queries or issues on product functionality, technical product issues, product connectivity, data and content, entitlements, training requests as well as directing general queries and feedback.

The helpdesk operates Monday to Friday at 6am to 7pm & Saturday at 9am to 1pm. For many countries a service in native language is available during core hours. The helpdesk will take the details of the query by phone or email and communicate the resolution of the query back to the client.

Contact Details

Hong Kong	+852 2524 0077
Singapore	+65 6879 4122
Australia	1 800 634 264
New Zealand	0800 442 537
Taiwan	0080 185 5287
Malaysia	1 800 814 158
India	0008001007376
Philippines	+632 878 5772



Extranet

The screenshot shows a Windows Internet Explorer browser window displaying the Thomson Reuters Datastream Extranet website. The browser's address bar shows the URL: <http://extranet.datastream.com/index.htm?UID=CKB2LwepHfEX5e5Gc35g==&PWD=MSI835X7e76gugY19sY2IhwGaASDPqvnjy3ztkdf5o=>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The browser's toolbar shows various icons for navigation and search. The browser's status bar at the bottom indicates "Local intranet" and "100%".

The website content includes a navigation menu on the left with the following items:

- Static Request
- Time Series Request
- Manage Requests
- Find Series...
- UCI Manager...
- New Request Table
- Office 2003 Request Table
- Process Request Table
- Samples Sheets
- Conversion Wizard
- Create List (From Range)
- More Tools
- Options...
- Datastream Extranet**
- Help and online manuals
- Contact Us
- About Datastream Add-ins

The main content area of the website features a header with the Thomson Reuters logo and the Datastream logo. Below the header, there is a navigation menu with the following items:

- 22 March 2011
- Training
- Contact Us
- Home
- Profile
- Logoff

The main content area is titled "Welcome to the Research Extranet" and includes the following text:

Online support for Datastream content and desktops, with links to the extensive range of Thomson Reuters financial products.

Product & Content News

DATASTREAM DATA LOADER CUSTOMER NOTIFICATION

Daylight Saving - Sunday 27th March 2011

Thomson Reuters will adjust the server time on the Datastream Data Loader server and related Datastream Central Systems in accordance with European Daylight Saving on Sunday 27th March.

For more information - click on the full story link

Datastream Charting version 2.1 release to all users on 22nd January

This automatic upgrade to version 2.1 brings users a host of new features including:

- Scatter charts
- Expression picker
- Static bar charts
- User created forecasts
- More chart styling options

For more information - click on the full story link

The right sidebar contains a "QUICK LINKS" section with the following items:

- HELP ON DATASTREAM
- Help And Feedback
- EMAIL ALERTS AND UPDATES
- View Alerts
- Data Alerts
- Content & Product Updates
- KNOWLEDGE NETWORK
- Training and Workshops
- INFOSTREAM ONLINE
- Latest online issue
- Latest PDF issue
- Japanese PDF issue
- Infostream Search
- SAMPLES
- AFO Samplesheets
- TRSL & AFO Samples
- DDL Samplesheets
- Advance Projects
- Datastream Charting
- Pre 1950 Data
- PROPRIETARY RESEARCH
- Subscribe to full service
- Datastream Proprietary Research
- DOWNLOADS, DOCUMENTS
- Service Packs
- Code Databases
- Document Database
- Using Datastream - Hints and...

Thank you for your time

- Contact Us

